TUXAID PRESENTS

PEPPER APPS

UNIFIED SMALL BUSINESS SUITE

Run bookings, stays and sales from one dashboard.

Take appointments, rent rooms and sell products online — with customers, payments and promotions shared across every app.

Pepper Appointments
Slot booking for salons, clinics, studios & service businesses

Pepper Accommodations
Room booking for hotels, homestays & resorts

Pepper Merchandise
Catalogue, inventory & orders for retail shops

3 apps
One login, one customer base

Online pay
Stripe & PayPal

AI-ready
Chat assistant & MCP

Multi-tenant
One business or many

Let customers book you, 24×7.

A complete appointment engine — services, staff, schedules and leaves — with a public booking page your customers can use anytime.

1 Businesses & Branches

- Multiple businesses / branches per account
- **Map location** for each branch
- Image gallery per business
- Active / inactive control

2 Services

- Service catalogue with images
- Configurable **slot duration** and **gap between slots**
- Map services to branches

3 Service Providers

- Staff / professional profiles
- Assign providers to branches and services
- **Weekly working schedules** per branch

4 Leaves & Holidays

- Provider leave requests
- **Approval workflow** — Pending, Approved, Rejected, Cancelled
- Business holiday calendar

5 Public Booking Page

- Customers pick **service, provider (or "Any") and time**
- Real-time view of free slots
- Find the nearest branch by **location**
- Bot protection with Google reCAPTCHA

6 Booking Management

- All bookings in one list with filters
- Status: Active, Completed, Cancelled
- Booking view inside each customer profile
- Dashboard with booking summaries

Fill your rooms. Get paid online.

Everything a hotel, resort or homestay needs to publish rooms, manage rates and take direct bookings.

7 Properties

- Multiple properties per account
- **Map location** & photo galleries
- Holiday / blackout dates

8 Room Types & Rooms

- Room types with photos & descriptions
- **Amenities** per room type
- Individual room inventory

9 Rate Plans

- Base rate, extra-guest rate & discount price
- **Meal plans** — EP, CP, MAP, AP, All-inclusive
- Adult & child occupancy limits
- Cancellation policy per plan
- Any currency

10 Booking Widget

- Search by dates, adults & children
- **Live room availability**
- Multi-room cart
- Find nearby properties by location

11 Checkout & Payments

- Pay online with **Stripe** or **PayPal**
- Coupon discounts at checkout
- Payment success / cancellation handling
- Payment summaries & refund tracking

12 Front Desk

- Status: Pending, Confirmed, Checked-in, Checked-out, Cancelled
- Admin bookings made on behalf of guests
- Bookings list per property
- Property dashboard

Sell more. Keep customers coming back.

A product catalogue and order system for retail, plus customer accounts and promotions shared by every Pepper app.

13 Shops & Catalogue

- Multiple shops with map location
- **Categories, sub-categories & brands**
- Products with alternate names for search
- Image gallery & customer reviews

14 Variants & Inventory

- **Size & colour** variants
- Stock tracking per variant
- Live / inactive product status

15 Cart & Orders

- Shopping cart
- Shipping & billing addresses
- Pending → Confirmed → Shipped → Delivered
- Cancellations & returns

16 Customer Accounts

- Self sign-up & login
- **Google / Facebook** sign-in
- Mobile OTP support
- Profile with all bookings in one place

17 Coupons & Promotions

- **Percentage** or **fixed-amount** discounts
- Minimum cart value & expiry date
- **Batch generation** of unique codes
- Per-customer & total usage limits
- Redemption tracking per order
- Works across all Pepper apps

18 Payment History

- Every payment linked to customer & booking
- Payment method, currency & discount recorded
- Refund method & status tracking
- One ledger across all apps

Smart, secure and ready to grow.

Built-in AI, a website manager and a secure platform that hosts one business or hundreds.

19 AI Assistant

- **Chat assistant** understands plain-language requests
- Routes customers to the right booking action
- **MCP-ready** — connect AI agents to your data

20 Website Manager (CMS)

- Hero section & promotional banners
- Product catalogue with datasheets
- Partners, events, careers & testimonials

21 Users & Security

- **Roles & permissions** for staff
- Google reCAPTCHA Enterprise protection
- API rate limiting & versioning
- Maintenance mode

22 Platform

- **Multi-tenant or single-tenant**, per app
- Multi-currency (all ISO currencies)
- Email via Amazon SES
- REST API for mobile apps & integrations
- Admin console with dashboards

Ready to put your business online with Pepper Apps?

Book a personalised demo with the Tuxaid team.

Pick your apps
Start with one app, add more anytime.

Fast setup
Your services, rooms or products live in days.

Ongoing support
Training and help from Tuxaid.